

The logo for CLEAR VOICE is contained within a blue, rounded rectangular button with a gold border. The text 'CLEAR VOICE' is written in white, bold, sans-serif capital letters. The letter 'O' in 'VOICE' is replaced by a white circle with a gold center, surrounded by concentric white circles, resembling a sound wave or a target.

**CLEAR VOICE**

The Right Choice  
First Time

Company Profile

# Clear Voice

## The Right Choice, Quality and Service are not negotiable

ClearVoice offers a world class Voice over IP (VoIP) service at cost effective rates. The primary drive behind the VoIP service is to provide clients with substantial savings on their Voice Communication Costs. We consider the quality of your calls to be non-negotiable and aim to provide our clients, with the best possible service at all times. ClearVoice implements proven carrier-grade equipment and billing systems to ensure highest quality of service.

## Clear Voice Services

ClearVoice offers different solutions for different individual requirements. Ranging from Home user to a small business work from home environment, incorporating our hosted PBX offering their clients the experience of professional welcome to their organisation to medium and large corporations, incorporating branch to branch vpn and connecting remote users.

## The Service includes the following features

- A VoIP service based on SIP. You may connect any SIP compliant device and will be able to make calls at substantially reduced costs.
- Prepaid functionality
- A dedicated 087 or Local DID VoIP number for inbound calls (087, 010, 012, 021, 031) NO CHARGE
- An online account login allows you to see call records in real time
- Invoices via email
- Email notification if account balance reaches a threshold
- Inbound Caller ID
- Outbound Caller ID is available at slightly increased rates
- Call forward
- Per second billing allowing for even greater savings
- Support for Fax over IP = FoIP
- Completely IPConnect Unshaped Local and International Bandwidth - Ideal for VoIP NO CHARGE
- Best network conditions to make High quality Voice over IP calls using the Clear Voice termination service.
- Enhanced remote manageability and administration of VoIP equipment.
- Customer support to resolve any problems quick and easy
- Free Branch to Branch Calls or to anyone on our network.

## Point to Point Wireless

Point to Point Wireless Voice and Data connectivity for areas where the Telkom infrastructure is problematic. In addition to all the other means of connectivity we also provide a wireless service. The wireless service is a cost effective alternative to run VoIP services on. We use 3rd party wireless service providers to supply these links where necessary.

The wireless link has many advantages, to name a few; Connectivity in under serviced areas - There are various areas in South Africa where the wireless can provide excellent services. Copper theft and bad mobile reception are commonplace in many areas and leave customers frustrated with little to no service. It is also very Cost effective - The wireless installations we provide are based on cost efficiency and reliable equipment.

## IPC ADSL

IPC ADSL ClearVoice specialises in the implementation of VoIP services over ADSL links. It provides a cost effective solution that fits the SME size business perfectly. Clients will benefit greatly from Reduced support time: As a wholesale service provider for the physical ADSL we have access to systems that allow us to quickly identify and resolve ADSL line synchronisation problems. Free bandwidth: We offer a completely free VoIP ISP account that allows for VoIP only we call these accounts IPC accounts. The Secure private network offering and free IPC accounts have no internet access/breakout. It only allows for connection to our servers via a private network. The private network is not accessible from the internet and is therefore secure. It virtually removes all threats from hackers and crackers. In addition to this uncapped bandwidth is provided on all the IPC accounts.

## Hosted IP PBX

Having the functionality of a PBX without the costs and problems! No contracts, No finance rentals, No large outlays, Scalable with your business.

Clear Voice HIP PBX is a replacement of traditional PBX in the new era - the era of the Internet. All of your phones are connected and provisioned via an IP network, your calls can be delivered to any place on Earth via Internet at a fraction of the usual cost, and all system configuring is done from your web browser!

## Video Conferencing

ClearVoiceVoIP technology is amazing as it lets you use your VoIP telephone connection for Video Conferencing, setting up your VoIP IP phone for video conferencing is quick and simple. The world is getting smaller and smaller with the advent of digital communication. Good business depends on real-time, efficient information exchange. Clear Voice can offer reliable communication solutions and great support resources, and help your organisation increase efficiency levels, turnaround time, we understand your organisation's unique communication needs.

Purchasing video conferencing equipment is an investment on which you can expect to see immediate returns. It is a technology that integrates audio and video, allowing you to see and talk to each other as effectively as if you were in the same room.

Once you start taking advantage of video conferencing, travel time and all the cost associated with it are eliminated. Important decisions can be reached quickly, and meetings can be called spontaneously whenever opportunities arise. No longer do you have to wait for everyone to meet face to face. It greatly accelerates the decision making process.

## International Toll Free Services

Clear Voice offers toll free numbers from more countries than anyone in our industry. If your business requires international toll free numbers - no matter where they are located - we can provide the numbers and countries you need. International toll free numbers allow you to personally and cost-effectively connect with customers in countries where you don't have a physical presence.

Toll free numbers are widely used for inbound sales, customer and technical services by companies in virtually every industry.

The latest research shows that advertisements featuring a toll free number receive up to 30% more responses compared to ads without a toll free contact. They also allow customers to contact you when they are most interested and motivated to buy. Toll free numbers have even been found to increase customer service response.

**CLEAR VOICE**

# Advantages of using Clear Voice

- Guaranteed Quality of Service.
- Intelligent call routing. Smart flexibility.
- Efficient bandwidth utilization.
- Full remote manageability.
- The broadest range of solutions and configurations
- A VoIP service based on SIP. You may connect any SIP compliant device and will be able to make calls at substantially reduced costs.
- Prepaid functionality
- A dedicated 087 or Local DID VoIP number for inbound calls (087, 010, 012, 021, 031) – NO CHARGE
- An online account login allows you to see call records in real time
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- Email notification if account balance reaches a threshold
- Inbound and Outbound Caller ID
- Call forward
- Per second billing – allowing for even greater savings
- Completely IPConnect Unshaped Local and International Bandwidth - Ideal for VoIP - NO CHARGE
- Best network conditions to make High quality Voice over IP calls using the Clear Voice termination service.
- Enhanced remote manageability and administration of VoIP equipment.
- Customer support to resolve any problems quick and easy
- Free Branch to Branch Calls or to anyone on our network
- Carrier Based Hardware Infrastructure
- Carrier Based Back bone infrastructure
- Redundant Networks
- Control the routing of the calls
- Good QualityVoice

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